

CASE STUDY

December 2012

Kandahar Hotel, Kandahar Airfield

SCOPE

With the expansion of military operations at Kandahar, Supreme identified the need for a flexible onsite solution which could accommodate visiting staff from all our operations, as well as military personnel and guests from member nations.

SOLUTION

Supreme constructed the Kandahar Hotel in Kandahar Airfield (KAF), Afghanistan. The hotel opened in 2009 and since then has been successfully accommodating visitors to KAF. The Kandahar Hotel comprises the following facilities:

- 36 Superior Rooms (5 with en-suite bathrooms)
- 67 Standard Rooms with shared bathroom facilities
- Nine shared shower and toilet facilities
- On-site PX store and coffee shop adjacent to hotel reception and TV room
- Outside seating area
- Wireless internet
- On site laundry facility, store rooms and linen store
- On site bunker with force protection from Alaska barriers
- Chauffeur service.

MANAGING THE HOTEL

Supreme uses an electronic booking system, OPERA Xpress, at the Kandahar Hotel to administer the allocation of accommodation and keys, and to manage the housekeeping, cleaning and maintenance of the facility. Using the onsite laundry facility, the hotel is able to manage all of its own laundry as well as providing a guest laundry service. On average, the hotel manages approximately 49 kg of laundry per day.



The Kandahar Hotel opened in 2009 at the Kandahar Airfield

The hotel is operated by 13 staff:

- One Hotel Manager
- One Assistant Hotel Manager
- One Supervisor
- One Shift Leader
- Six Housekeepers
- Two Laundry Attendants
- One Driver

OUTCOME

The Kandahar Hotel offers a superior solution for all parties looking for accommodation on Kandahar Air Field, providing the complete suite of hospitality services and guest security. Rooms have all the comforts that we can provide you with, and can be booked both on a short or long term basis. Since launch, the Kandahar Hotel has had a regular occupancy rate of 90%.